ACS Services Delivers IT Business Support Backed by Comcast Business

Client-driven, Boston-based IT solutions provider deploys Comcast Business to enhance its business support service offerings

Boston, MA – November 17, 2020 – Comcast Business today announced ACS Services Inc. a full-service IT solutions provider serving all of New England, relies on Comcast Business internet solutions to deliver mission critical services to their clients.

For 30 years, ACS has equipped clients of all sizes and industry sectors with IT business support services including help desk support, 24/7 managed services, network security, hosted cloud solutions, data recovery and off-site backup. To support delivery of these services, ACS required a fast and reliable internet connection, and selected Comcast Business Ethernet Dedicated Internet as their connectivity solution to help them service their customers.

Additionally, when the COVID-19 pandemic hit, ACS' client base – like so many other businesses - was forced to transition to a 100% remote work environment. Many of their clients were not set up to make a speedy transition, so ACS turned to Comcast Business to provide them with the increased bandwidth needed to continue to conduct business.

"Since 1985 our mission has been to provide the highest quality IT services to our clients, and I cannot remember a time when we relied so heavily on a provider to help us meet and exceed that," said William Adams, Principal at ACS Services Inc. "Our relationship with Comcast Business has provided us the fast, reliable internet speed and bandwidth we need to deliver best in class service to our clients. They have gone over and above to meet our needs, budget and timelines, and have been one of our most valuable business allies for more than a decade."

ACS Services has been a Comcast Business customer since 2009, in the early years of when Comcast Business first launched. ACS also utilizes Comcast Business Internet, Business Voice and Business TV at their main office.

"Our partnership with ACS is a prime example of how our market-leading solutions can be a game changer for businesses seeking to innovate and transform their client service offerings," said Barry Bader, Vice President of Business Services for Comcast's Greater Boston Region. "We're proud to offer services and solutions like Comcast Business Ethernet Dedicated Internet so ACS can provide New Englanders the exemplary IT business support services they've come to count on."

For more information, please visit http://business.comcast.com.

About Comcast Business
Comcast Business offers Ethernet, Internet, Wi-Fi, Voice, TV and Managed Enterprise Solutions to help organizations of all sizes transform their business. Powered by an advanced network, and backed by 24/7 customer support, Comcast Business is one of the largest contributors to the growth of Comcast Cable. Comcast Business is the nation's largest cable provider to small and mid-size businesses and has emerged as a force in the Enterprise market; recognized over the last two years by leading industry associations as one of the fastest growing providers of Ethernet services.

For more information, call 866-429-3085. Follow on Twitter @Comcast Business and on other social media networks at http://business.comcast.com/social.

Media Contacts:
Marc Goodman
Comcast
Marc_Goodman@comcast.com

Shelby Armstrong
Finn Partners
shelby.armstrong@finnpartners.com